

Dear Clients,

If you feel like you could use some additional financial assistance;

- Please **visit our Government's website** : www.canada.ca
- You may have to select a language on your first visit (**English** or French)
- About 1/3 of the way down the home page, you will see a section called "**Most Requested**"
- Click on the link saying "**Employment Insurance and leave**"
- About 1/2 way down the page, you will see a section called "**Services and Information**"
- Under this section you will be able to select which type of financial benefits that you are looking for:

Here are the main types of additional benefits you can apply for including:

Regular Benefits	For those who may have lost their job due to being laid off
Sickness Benefits	For those who are unable to work because they are currently sick, injured or required to be in quarantine
Maternity and parental Benefits	For those who are pregnant, have recently given birth or adopted a child or who are caring for a new born baby
Caregiving Benefits and Leave	For those who are providing care to a critically ill or injured person or someone who is in Palliative Care

Once you **click on the type of Benefits** that you are looking for, then you will see a lot more information available around the documents and information that you will need to gather in advance.

- Read the instructions and enter your information and then click **Apply**.
- There you will be able to review the **eligibility criteria**
- Click on **Ready to Start** at the bottom of the page
- Click on **Start application**
- If you are asked to make a password make a note of the PW and email address that you used, so that you can get back in if needed.

PLEASE NOTE - There are already a lot of people applying to these benefits so it is making the system Slow and sometimes it is not working and they are receiving an error message. It is because of the volume of other people on the site. If that happens to you, don't give up, do try again later (maybe around dinner time or later in the evening), when less people are generally going to be applying.

Also - we have been told to expect that it will take at least 3 weeks - to receive the cheque after making a successful application. So, it will be best to begin applying soon / this weekend, if you will require this additional financial assistance to cover living costs.

I am wishing you much success with your exploration and applications of these new benefits, which can assist in relieving some financial stress in this difficult time.

Best regards,

Carolyn

Carolyn Hudson

Employment Counsellor

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