

# RETAIL AND CUSTOMER SERVICE

**In this 6-week in-person program, you will:**

- Learn retail & customer service-specific language and terminology
- Explore tasks and responsibilities
- Connect with local employers

**Eligibility:** Permanent residents, convention refugees and protected persons.



**May 8 - June 16, 2023**  
**Mon - Fri**  
**(10:00 AM - 2:00 PM)**



**8 Main St. E, Ste. 307**  
**Hamilton, ON**

**REGISTER NOW!**

 **Contact Lelav at**  
**[Ikittani@iwchamilton.ca](mailto:Ikittani@iwchamilton.ca)**



**Free child care and bus tickets available!**