



ANNUAL REPORT

2015-2016

IWC | IMMIGRANTS
WORKING CENTRE

*“IWC put me on the beginning
of the road and showed me
where to go, what to do, and
how to adjust to a new culture.
IWC prepared me for work.”*

- Mohammed

BOARD OF DIRECTORS:

CURRENT:

Maria Antelo (Chair)
Christine Shaw
Fred Fuchs
Gentiana Collaku

Gentiana Rezhda
Marcus M. Alayche
Maria Bracalenti
Martha Tamayo
Michael Battrick

Patti McNaney
Uzma Qureshi
Yvette Beach

2016:

Norman Kearney
Sylvia Soto
Tim Rees

ADVISORS:

Auditor: KPMG
Solicitor: Ross &
McBride LLP
Banking: CIBC



MESSAGE FROM THE BOARD OF DIRECTORS CHAIR AND EXECUTIVE DIRECTOR

What a year! 2015-2016 was a year full of exhilarating challenges.

We incorporated Community Connections programming and a Self-Directed Team management model. We introduced new classroom technology, and created the Newcomer's Club as an opportunity to build social and professional networks. In June, our new 160 Centennial Parkway North location opened, increasing access to services in the Riverdale neighborhood. On top of all this, in September 2015 we were approved by the Ministry of Education to operate as a private school, and can now issue Ontario Secondary School Credits.

Our Board of Directors is comprised of a diverse and talented team of individuals committed to support the daily work of the staff and Director of IWC, but also to respond to the changing needs of our community.

In August 2015, our name officially changed to Immigrants Working Centre. By September that same year, the Syrian conflict had taken international attention. The 20 for 20 Project was introduced to connect local co-sponsors with community sponsors to bring relatives displaced by the Syrian conflict. As the Government Sponsored Syrian Refugees began to arrive in Hamilton, we responded with the Syrian Family Learning Project in April 2016.

In the heat of the summer, WorkLINC was realized as a response to the needs of Syrian newcomers who are highly skilled in a range of occupations, but require specialized language support and confidence for workforce integration. With a great team of staff, the social and economic integration vision for the new arrivals began - all of it sustained by a supportive Board of Directors and the tireless commitment of IWC's talented staff. Ideas became projects, and project were executed. The staff, funders, donors and volunteers have done it all. Kudos to IWC for a great year!



I CAN USE ENGLISH TO FUNCTION AND PARTICIPATE IN CANADIAN SOCIETY

636

newcomers improved their English in IWC LINC English classes.

488

children accessed the Care for Newcomer Children program while their parents attended LINC classes.

43

individuals **earned at least one Ontario Secondary School Credit** through IWC Academy. A total of **71 OSS credits were earned.**

MY SETTLEMENT AND INTEGRATION IS SUPPORTED IN CANADIAN SOCIETY

2,409

newcomers had their needs assessed, created action plans for settlement, and were referred to key community services.

70+

volunteers assisted with the 20 for 20 project and supported resettlement of Syrian newcomers in Hamilton.

45

volunteers contributed 3,292 hours of volunteer work to enrich IWC's programs and activities.

21

newcomer stories published in Unpack magazine highlighting immigration, culture and justice issues in Hamilton.

The 20 for 20 project matched

28

local co-sponsors with community sponsors and groups of 5 to sponsor their relatives displaced by the conflict in Syria.

I CAN CONTRIBUTE TO THE ECONOMIC, SOCIAL AND CULTURAL NEEDS OF CANADA

375

individual newcomers participated in **Community Connections** activities.

264

newcomer attended skills-building group sessions such as **G1 Drivers license test preparation, computer skills development and Canadian citizenship preparation.**

82

newcomers to Hamilton participated in **9 Hamilton Newcomers Club** welcome events, making connections and enhancing networking skills

19

immigrant vendors participated in **IWC's 12th annual International Marketplace.**

327

newcomer parents attended **42 CNC Parents Connections** sessions to build access to local services and expand networks of support.

41

local employers were engaged to support the **WorkLINC program;**

14

local employers hired

39

Syrian newcomers who participated in the **WorkLINC** program.



I CAN PARTICIPATE IN THE LOCAL LABOUR MARKET, BROADER COMMUNITIES AND SOCIAL

599

clients **became job-ready** through Employment Support Services.

417

clients participated in **64 targeted skills development** sessions to refine skills and knowledge for employment.

225

clients participated in **32 Job Search Workshops**.

111

Syrian newcomers **completed the WorkLINC program:**
Food: **43** Manufacturing: **41** Construction: **27**

111

newcomers completed their **WHMIS certifications**

43

completed their **Safe Food Handling certification**

I CAN MAKE INFORMED DECISIONS ABOUT LIFE IN CANADA, ENJOY MY RIGHTS AND ACT ON MY RESPONSIBILITIES IN CANADIAN SOCIETY

3,853

individuals newcomers received at least one **CIC-funded settlement service**.

580

individuals attended **group Information and Orientation** sessions.

64

Information Sessions with key **settlement information** were delivered.


2,654

newcomers received **one-on-one or family Information and Orientation** services to support their settlement.

Short term CNC provided care for

437

children while their parents accessed Needs Assessment, Information and Orientation, Employment Support and Community Connections programming.

A woman with dark hair tied in a bun, wearing black-rimmed glasses and a black choker necklace with a small cross pendant. She is smiling and looking towards the camera. The background is a warm-toned image of a world map. The entire image has a soft orange overlay.

“IWC is a good place to help people to reach their long-term goals in their life. It’s a step to make them start where they stopped.”

- Cludia

STATEMENT OF OPERATIONS AND CHANGES IN NET ASSETS

Year ended August 31,
2016 with comparative
information for 2015

	2016	2015
REVENUE:		
Citizenship and Immigration Canada	\$ 3,195,561	\$ 3,158,750
Hamilton Community Foundation	17,322	10,080
Social & Enterprise Development	10,684	-
City of Hamilton / Ontario Works	10,438	12,310
Social Planning & Research Council	6,375	10,625
Operating revenue from fundraising	3,257	7,366
Ministry of Citizenship and Immigration	2,797	-
Ministry of Training, Colleges and Universities	517	5,271
Human Resource & Skills Development of Ontario	79	158
The Catherine Donnelly Foundation	-	8,176
Other	194,480	181,579
	3,441,510	3,394,315
EXPENSES:		
Salaries and benefits	2,573,080	2,587,366
Rent	477,078	471,216
Repairs and maintenance	60,911	44,700
Travel	60,731	42,501
Other	44,498	28,928
Office and general	35,089	35,548
Property taxes	30,678	30,551
Telephone	27,073	26,918
Utilities	20,729	21,179
Amortization of capital assets	19,006	19,380
Professional fees	17,214	19,086
Materials and supplies	16,562	17,678
Insurance	13,277	14,241
Interest and bank charges	8,313	5,721
Child minding	5,807	5,008
Advertising	3,182	6,701
Donations	950	160
Board	487	444
	3,414,665	3,377,326
Excess of revenues over expenses	26,845	16,989
Net assets, beginning of year	144,000	127,011
Net assets, end of year	\$ 170,845	\$ 144,000

STATEMENT OF FINACIAL POSITION

August 31, 2016
with comparative
information for 2015

	2016	2015
ASSETS		
Current Assets:		
Cash and cash equivalents (note 2)	\$ 389,089	\$ 435,342
Accounts receivable (note 3)	43,820	35,916
Prepaid expenses	24,811	23,900
	457,720	495,158
Capital assets (note 4)	53,333	36,499
	\$ 511,053	\$ 531,657
LIABILITIES AND NET ASSETS		
Current Liabilities:		
Accounts payable and accrued liabilities (note 5)	\$ 108,117	\$86,174
Deferred revenue	185,175	270,140
	293,292	356,314
Deferred capital contributions (note 6)	46,916	31,343
Net assets	170,845	144,000
Commitments and contingencies (note 7)		
	\$ 511,053	\$ 531,657

Full financial statements including accompanying notes are available to the public upon request.

PARTNERS & COLLABORATORS

Anglican Diocese of Niagara
Care for Nurses
Centre de santé
communautaire Hamilton/Niagara
City of Hamilton
College Boreal
Community Action Program
for Children (CAPC)
Dominic Agostino Riverdale Community
Centre
Empowerment Squared
Good Shepherd Centre
Hamilton Community Legal Clinic
Hamilton Immigration Partnership
Hamilton Police Services
Hamilton Public Library
Hamilton Wentworth District School Board
HARRRP Association
Housing Help Centre
IMDS International Medical Doctors

International Language Training and
Testing Services Inc.
Interval House/Women's Centre of
Hamilton
Iraqi Association
Labour Education Council
Legal Aid Clinic
McMaster Students Union
McMaster University
School of Social Work
Sisters for Sisters
Mohawk College
Neighbour 2 Neighbour
Sisters for Sisters
Skills For Change
Social Planning and Research Council of
Hamilton
Workforce Planning Hamilton
YMCA
YWCA

CONTRIBUTORS

Bluedrill Ventures Inc
Bob Gong
Calgary Foundation
Canada Helps
Chris Sinding
Congregation of Sisters of St. Joseph
Donation Networking
Enrico Visentini
Greater Ontario House of Prayer
Hamilton District Labour Council
Highview School
Jean Simpson
John Berlinsky / Catherine Kallin
John Neary
John Vedell
Kathryn Webb
Laura Konyndyk
Lauren Fehlings
Lush Handmade Cosmetics
Luxi Li

Mahmut Parlar
Manulife
Martha & Dario Tamayo
McMaster Students Union Inc.
Michelangelo Event
Pippa Lock
Ruth Frager/ Donald M Wells
Susan Mcracken
TESL Hamilton - Wentworth
Yanqiu Rachel Zhou

FUNDERS:

Funded by:

Financé par :



Immigration, Refugees
and Citizenship Canada

Immigration, Réfugiés
et Citoyenneté Canada



Employment and
Social Development Canada

Emploi et
Développement social Canada



Hamilton



Ontario

**HAMILTON
COMMUNITY
FOUNDATION**



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