

2012 - 2013 **Accomplishments**

Proudly preparing all newcomers to invest, settle and work in Hamilton

A total of 3936 clients received over 8583 service visits

"I can now communicate in English as my second language."

75% of participants attended English classes 80% of participants enrolled in the Financial Literacy Program

"I can make informed decisions for myself and my family regarding our future in Canada."

75% of participants attended information sessions on life in Canada

"My family now knows how and where to find meaningful work in Canada."

65% of participants attended the pre-employment Job Search Workshop 65% of participants learned how to communicate effectively in the workplace

"We have met many Canadian people and care and respect for the many that were in this land or came before us."

80% of participants made friends with 20 or more native or other Canadians 95% of participants understand why Canadian people must respect and care for everyone **70%** of participants learned the history of Canada

"My children are now ready to transition into school in Canada."

85% of children participated in the on-site children's programs 90% of children learned to play with others and share toys 75% of mothers practiced good parenting skills

"I have a good understanding of community culture and resources that I need to work and live in Canada, my new country."

40% of program participants read the Hamilton Spectator

50% of program participants support others with information about life in Hamilton

50% of participants created tools and resources for other newcomers

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